



# HEAT EXCHANGE GROUP

## Hospitals - Optimising the health of your heat network and energy centre



## Who We Are

Heat Exchange Group has over 200 years' experience in providing comprehensive solutions for heat exchange systems. We offer a wide range of services, including design, installation, maintenance, and repair of heat network equipment for hospitals and various specialist industries.

Our team of highly skilled engineers ensures the efficient functioning of heat exchange equipment to optimise performance and minimise energy consumption.

Our commitment to quality and safety has earned Heat Exchange Group a strong reputation for delivering innovative and reliable solutions for diverse thermal management needs, and a loyal customer base who have worked with us over many years.

**“We’ve got your heat network covered, so your hospital can focus on care.”**



## Service & Maintenance

At Heat Exchange Group we pride ourselves on delivering comprehensive services and maintenance solutions for all our customers' heat network needs, using our teams' decades of experience and technical expertise. We offer a wide array of services to ensure optimal performance and longevity of hospitals' heat exchangers, boilers, calorifiers and more.

We offer a wide range of services for you:

- **Boilers**
- **Calorifiers**
- **Heat Exchangers**
- **Valves / Spare parts**

Our skilled engineers are located in two UK Service Centres ready to service your equipment. We also have an on-site mobile service team who can cater for hospitals' requirements wherever they are situated.

**“We also offer free performance and energy audits to show you how you can save costs and cut energy usage.”**

We offer emergency repair services, available 24/7, to swiftly respond to any unexpected breakdowns, ensuring minimal disruption to your operations. Our commitment to quality and precision guarantees that all repairs are carried out to high quality standards using genuine parts.

We also offer free performance and energy audits and provide you with a comprehensive report to show you how you can save costs and cut energy usage by improving the performance of your heat network, save energy and improve sustainability with no obligation to commission works from us.



## Capital Equipment



Heat Exchange Group offers a wide selection of high-quality products which we manufacture in the UK. We understand that each hospital has unique requirements, and our experienced team works closely with them to identify the solutions to meet operational needs and budget.

Our range of capital equipment includes cutting-edge heat exchangers, calorifiers, boilers, air coolers, economisers, and other pressure vessels. Our experts will guide you through the design and manufacturing process to ensure the best outcome for hospitals.

At Heat Exchange Group we prioritise quality, reliability, and efficiency in all the equipment we produce. With our thorough understanding of the latest industry advancements, you can trust us to deliver state-of-the-art capital equipment that optimises your hospitals' thermal management processes and enhances overall productivity.

**“An efficient economiser fitted to a steam boiler will reduce fuel consumption and carbon emissions by at least 5%”**

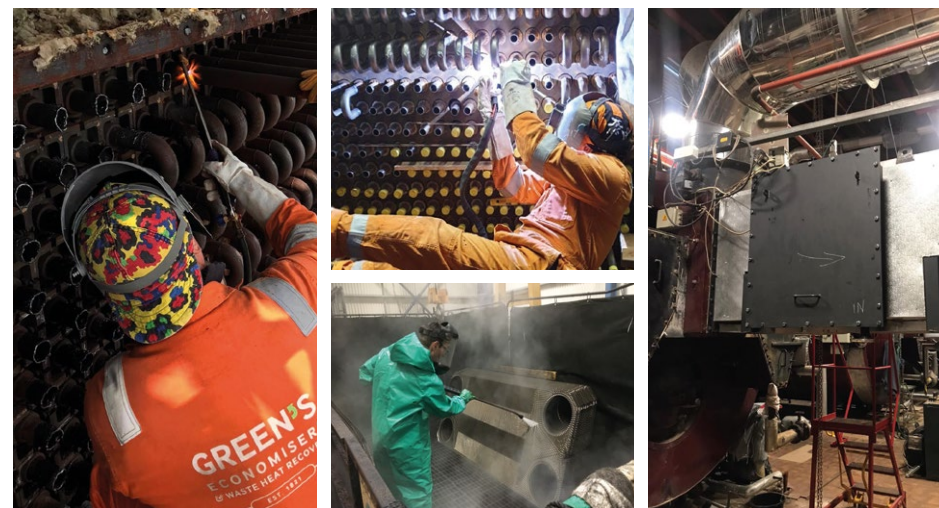
## Project Installation

We have extensive experience in heat network installations for hospitals giving our customers confidence that we can be their trusted partner for successful project execution. From small-scale retrofits to large industrial installations, our team has the knowledge and skill to handle projects of any complexity.

We begin by conducting a comprehensive assessment of facilities and requirements, considering factors like system capacity, space constraints, safety regulations, and energy efficiency goals. This allows us to design a tailored installation plan that aligns precisely with our customers' unique needs.

Throughout the installation process, we maintain open communication channels, keeping everyone involved informed about progress and any adjustments required. Our commitment to delivering projects on time and within budget has earned us a reputation for reliability and professionalism with NHS trusts across the country.

Customers who choose Heat Exchange Group as their installation partner can expect a seamless and hassle-free experience, leading to a fully functional and optimised heat exchange system



## Healthcare projects



Our team has worked on a wide range of projects in the healthcare sector including:

- **Morrison Hospital**  
Replaced and installed 4 steam boiler economisers
- **Freeman Hospital Royal**  
Calorifiers
- **Maidenhead Hospital**  
Replacement calorifier caps
- **St Nicholas Hospital and Morecombe Hospital**  
Plate heat exchanger service and replacement plate packs
- **RVI, Hartlepool Hospital, Freeman Hospital, Shrewsbury Hospital, Queen's Medical Centre Nottingham, James Cook Hospital, Barnsley Hospital**  
Replacement and/or repaired heater batteries, frost coils or runaround coils.
- **Greater Glasgow and Clyde**  
Boiler and burner spares.

## Our Values

Our values are our guiding principles for how we make decisions and conduct business. We use our guiding principles to internal company culture, and to establish and manage sustainable and fruitful partnerships in our supplier and client network.



### Committed to excellence

- Share your expertise and knowledge with others willingly and confidently.
- Share ideas and speak up with respect and confidence.
- Display passion and energy in what you do.
- Be solutions focused and challenge conventional thinking to overcome barriers.
- Ensure high standards by acting with integrity and responsibility in everything you do.



### Win together

- Support, respect and care for your colleagues.
- Celebrate and have fun together.
- Be energetic and inspire others by how you show up every day.
- Work collaboratively and deliver excellence on commitments to your teammates.
- Build relationships on trust and transparency.



### Safety first

- Be open and inclusive.
- Listen to and respect each other.
- Challenge yourself to think of new and better ways of working- small changes can make a big difference.
- Use a Stop-Think-Act methodology to apply thoughtful and responsible risk taking.
- Be a Hero, Target Zero!



### Inspire growth

- Be accountable for your own learning.
- Listen to others as a tool to learn.
- Show passion and commitment for your future and the future of our industry.
- Share great ideas and constructive feedback in a respectful and transparent way.
- Recognise and embrace the benefits of diversity and inclusion.



### Go green

- Make positive and sustainable choices at work and in your personal life.
- Encourage others to make positive and sustainable choices.
- Share your ideas and knowledge to encourage better and more sustainable ways of working.



**To find out more please get in touch**

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 Connect with us