



# HEAT EXCHANGE GROUP

## Quality Policy Statement

**The purpose of the Quality Management System operated by The Heat Exchange Group (Greens Power Limited; Thornhill Engineering Services Ltd & Thornhill Rubber Ltd) is to ensure that Service Provision and all Products are manufactured and supplied in a form consistent with the Customers' specified requirements.**

The company aims to continually develop its business and provide market leading heat transfer, heat exchange products and services and quality rubber products, ultimately developing solutions for customers to provide energy saving solutions/increased thermal efficiency thus reducing the quantity of harmful emissions emitted.

The ultimate objective is complete customer satisfaction every time, achieved through a committed approach to the continual improvement of the Quality Management System.

We are committed to both maintaining and improving the management system processes through periodic reviews and by monitoring its effectiveness through the use of measurable objectives and internal audits.

The Heat Exchange Group is also committed to developing its employees in terms of product, service and systems knowledge.

In accordance with these aims the Heat Exchange Group has established management systems that conforms to the international quality management standard ISO 9001:2015.

**For and on behalf of the Directors of Greens Power Ltd**

**Matthew Crewe**  
**Group Managing Director**  
**Reviewed 24<sup>th</sup> January 2020**